

# WILLIAM J. J. LYONS, LCSW-S

William is an advanced social work professional with experience across fields; including case management, clinical mental health services, community organizing, financial coaching, and non-profit management. Specific expertise includes trauma-informed care, motivational interviewing, and critical time intervention. William also acts co-founder of The Mahogany Project based in Austin, TX. In this role, he acts as an advocate for the acknowledgment of and safe spaces for queer people of color and their ally communities. He continues to push boundaries and benchmarks as the needs of the communities shift with the current cultural climate.

## EXPERIENCE

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| <b>Manger of Programs, Social Determinants of Health, Legacy Community Health, Houston</b>   | 1/19-Present |
| <ul style="list-style-type: none"><li>• Networks with agencies and collectives to address social determinants of health</li><li>• Communicates with sites and assists in training staff regarding food insecurity</li><li>• Assists with training and supervising a team of university-level Health Advocate Student Interns</li><li>• Guides Advocates' professional communication and leadership development.</li><li>• Assists in curriculum development for training of Advocates and Student Leaders</li><li>• Completes educational learning contracts and student evaluations</li><li>• Evaluates Advocates' performance to ensure meeting learning objectives</li><li>• Collaborates on design of and implement standards for quality case management</li><li>• Communicates innovations and challenges to Director of Programs, Social Determinants of Health</li><li>• Ensures Advocates' compliance with Legacy Community Health performance and reporting standards</li><li>• Assesses each client's medical and psychosocial history and current service needs.</li><li>• Provides information, referrals and assistance with linkage to medical, psychosocial, and basic needs</li><li>• Advocates on behalf of clients to decrease service gaps and remove barriers to services</li><li>• Builds and maintains strong clinic &amp; partner Relationships:</li><li>• Assists with maintaining relationships with local universities regarding internship opportunities</li></ul> |              |
| <b>Lead Case Management Specialist, Salvation Army of Greater Houston, Houston</b>   | 8/13-1/2019  |
| <ul style="list-style-type: none"><li>• Supervised a team of case managers, peer support specialists, employment specialists &amp; MSW interns</li><li>• Implemented knowledge gained from professional development to improve the quality of supervision</li><li>• Responsive to professional development needs of supervisees</li><li>• Reviewed and provided feedback to supervisees' service plans</li><li>• Shadowed and evaluated supervisees' engagement with clients routinely</li><li>• Preserved a field instruction program MSW Interns from multiple colleges and universities</li><li>• Supported MSW interns to achieve learning objectives and career goals in the field of social work</li><li>• Maintained a client retention rate at 95% through trauma-informed care &amp; crisis intervention</li><li>• Connected a client caseload of 35 to public benefits to achieve educational, financial, &amp; health goals</li><li>• Utilized motivational interviewing to encourage clients towards growth and sustainability</li><li>• Evaluated, assessed, &amp; addressed program gaps to improve outcomes</li><li>• Fostered positive relationship with local organizations to exceed outcomes</li><li>• Worked collaboratively with a leadership team to develop effective policies and procedures</li></ul>   |              |
| <b>Therapist, Intracare North Hospital, Houston</b>  | 7/14-Present |
| <ul style="list-style-type: none"><li>• Integrates professional development to improve the delivery of trauma-informed interventions</li><li>• Assesses safety risks to link patients to crisis services appropriately</li><li>• Facilitates group therapy for patients in treatment for psychosis and addictions</li><li>• Employs treatment plans to increase patients' use of adaptive behaviors to increase resilience</li><li>• Encourages and models self-care to patients throughout the stages of treatment</li><li>• Documents patients' progress towards treatment goals</li><li>• Collaborates with an interdisciplinary team of doctors, nurses, &amp; other mental health professionals</li></ul>   |              |
| <b>Co-Founder, The Mahogany Project, Austin</b>  | 5/12-Present |
| <ul style="list-style-type: none"><li>• Partners with municipalities and private donors to ensure continued community engagement</li><li>• Creates sustainability and structure for a black queer men's psychosocial group</li><li>• Develops and implements Afro-centric self-care amongst artist and community members</li><li>• Maintains funding to retain signature programming</li></ul>   |              |

- Collaborates with an interdisciplinary collective of artists
- Delivers community performances that explore safety, sexuality, substance abuse, and self-esteem
- Attempts to dismantle systems of oppression through art and community organizing
- Organizes community performances to create safe spaces for marginalized communities

**Social Work Intern, Waterloo Counseling Center, Austin**

1/12-8/12

- Created sustainability and structure for a men’s psychosocial group
- Developed and implemented mental health treatments plans for individuals and couples
- Maintained up to date pilot electronic progress notes for all clients
- Trained and collaborated with an interdisciplinary team

**Special Education Teacher, Kealing Middle School, Austin Independent School District(AISD)**

8/08-7/11

- Evaluated and oversaw a team of educators
- De-escalated hostile situations between student peers, student/teacher, and student/parent
- Developed and implemented Individual Education Plans for case-managed students annually
- Assessed quality of implementation of IEPs by classroom teachers
- Evaluated and documented students’ educational and psychosocial progress
- Integrated a variety of teaching styles to meet the needs of students with developmental disabilities
- Implemented a new mathematics program successfully
- Secured services for students with psychosocial and environment needs

**Social Work Intern, Out Youth, Austin**

8/10-5/11

- Delivered individual and group counseling to youths in crisis
- Established structure for services provided to youths
- Expanded educational programs: safe sex, dating violence, substance use & self-esteem
- Organized volunteer activities for up to 40 volunteers
- Branded pilot HIV Testing program, K.Y.S.S.

**FOUNDATIONAL EDUCATION**

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<b>The University of Texas at Austin - Austin, TX</b> Master of Science in Social Work, Clinical Social Work Concentration	Aug. 2012
<b>Huston-Tillotson University – Austin, TX</b> Alternative Teaching Certificate	May 2009
<b>The University of Texas at Austin - Austin, TX</b> Bachelor of Arts in Sociology with a minor in Educational Psychology	May 2007

**CONTINUING EDUCATION**

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<b>Network of Behavior Health Professionals (NBHP)</b> Trauma Informed Care	Sept. 2018
<b>NASW, Texas Chapter</b> NASW/TX Supervision Pathways: Converging Needs, Duties, & Opportunities	June 2018
<b>T<sup>3</sup> think.teach.transform</b> Racial Equity and Homelessness	June 2017
<b>T<sup>3</sup> think.teach.transform</b> Best Practices in Tenancy Support	Feb. 2017
<b>CNM Ingenuity, Inc.</b> Financial Coaching	May 2016
<b>Healing Hearts of Family 2016</b> Managing Emotions & Skills to Strengthen Relationships	Feb. 2016
<b>University of Houston</b> Screening and Brief Intervention Referral to Treatment (youth method)	Dec. 2015
<b>Children’s Institute, Inc</b> Project Fatherhood Training Institute	Sept. 2015
<b>SEARCH Homeless Services</b> Cognitive Behavioral Therapy Training	June 2015
<b>Hogg Foundation for Mental Health</b> Young Minds Matter II: Stop, Look, and Listen!	June 2015
<b>Crisis &amp; Trauma Resource Institute Inc.</b>	May 2015

Challenging Behaviors in Youth – Strategies for Intervention <b>Coalition for the Homeless of Houston/Harris County</b> Critical Time Intervention Advanced Session	Jun. 2014
<b>Coalition for the Homeless of Houston/Harris County</b> Property Management and Supportive Services in Supportive Housing	Aug. 2014
<b>SEARCH Homeless Services</b> Transtheoretical Model & Motivational Interviewing	Mar. 2014

PROFESSIONAL

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<b>Contemporary Relationship 2019</b> 2018 Program Committee Member	10/18-Present
<b>Association of Black Social Workers Houston Chapter</b> Member	7/18-Present
<b>Tenant Advocacy Group</b> Board Member	8/18-Present
<b>The Texas State Board of Social Worker Examiners (TSBSWE)</b> Licensed Clinical Social Worker - 57142	10/12-Present